

# CONSTRUCTION LETTER



## METRONET IS COMING TO YOUR TOWN!

Great news! MetroNet recently announced our expansion into your city. We'll be providing the fastest internet in your area, TV, and phone service. Below you will find information about what to expect as we construct our **100% fiber-optic network** in your neighborhood, and how to sign up for service.

Following this letter, you can expect:

- **A postcard reminding you construction will begin soon.**
- **Large MetroNet construction signs at your neighborhood's entrance and smaller signs near your mailbox.**
- **Pink flags and temporary paint marking existing underground utilities.**

We understand you may have questions. Here are some answers to the questions we hear most frequently:

**[Q] I have a sprinkler system, dog fence, sump pump line or other underground item. What do I need to do to make sure these items are marked and avoided during construction?**

[A] It is very important to notify us of these items. You can either mark them with pink flags or landscape-safe spray paint, or report them at [metronetinc.com/construction](http://metronetinc.com/construction) by clicking the "Ask Questions" tab.

**[Q] Does MetroNet have permission to be on my property?**

[A] MetroNet has the legal right to access the designated utility easements typically located within a strip of land running along the street, the sidewalk, the rear lot line, or between two lots. If the easement is within a fenced-in yard, crews will need your help accessing this area.

**[Q] When can I remove the utility marking flags and/or paint in my yard?**

[A] Markers and paint need to remain in place until construction of the network is complete.

**[Q] Will MetroNet restore the area in which they performed construction?**

[A] Our crews make every effort to minimize impact to properties. Once construction is complete and weather permits, MetroNet will restore lawns in areas where digging occurred.

MetroNet is committed to making this construction phase as easy as possible for you and your neighbors. Our construction website and customer service line are available to address any additional questions or concerns.

Construction Website:  
[metronetinc.com/construction](http://metronetinc.com/construction)

Customer Service Line:  
**1-877-386-3876**

We look forward to becoming a part of your community and hope to welcome you to the MetroNet family soon.



### SPECIAL OFFERS FOR EARLY SIGN UP AVAILABLE NOW!

Early sign up is easy – go to [metronetinc.com](http://metronetinc.com) and click "Order Now" to view special offers, pricing, and service information. Early sign up puts you at the front of the line for installation once the network is complete.

**1Gb/1Gb INTERNET**

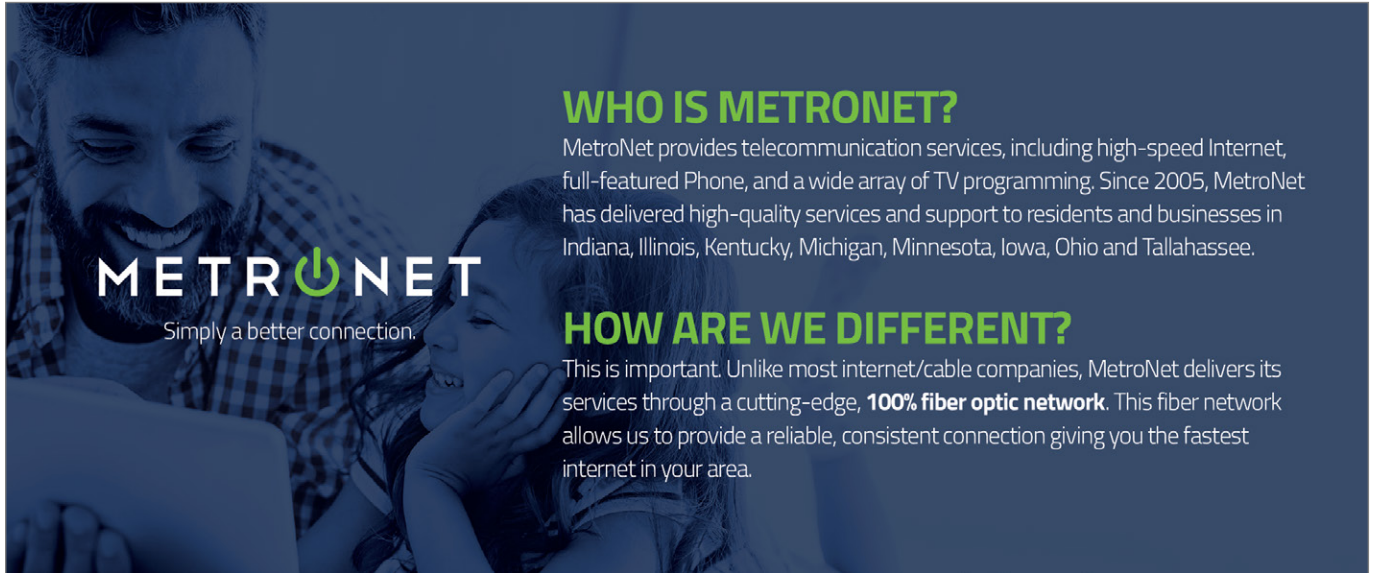
**\$59.95\***  
/month

For the first 6 months, \$69.95 for the next 12 months.

**LIMITED TIME OFFER**

\*Offers available to new residential customers only and may not be combined with other offers. Use of MetroNet's fiber services and all promotional rates are subject to Customer's compliance with MetroNet's Terms of Service and Acceptable Use and Privacy Policy, available at [www.metronetinc.com](http://www.metronetinc.com). MetroNet reserves the right to revoke or modify offers at any time. Price of \$59.95 offer based on discounted Gigabit Internet rate. After 6 months, rate will increase to \$69.95 for 12 months. After 18 months, regular rates will apply. Offer does not include taxes and fees. Additional installation fees may also apply. Regular rates apply upon service suspension, cancellation, or downgrades.

# CONSTRUCTION LETTER BUCKSLIP



**METRONET**  
Simply a better connection.

## WHO IS METRONET?

MetroNet provides telecommunication services, including high-speed Internet, full-featured Phone, and a wide array of TV programming. Since 2005, MetroNet has delivered high-quality services and support to residents and businesses in Indiana, Illinois, Kentucky, Michigan, Minnesota, Iowa, Ohio and Tallahassee.

## HOW ARE WE DIFFERENT?

This is important. Unlike most internet/cable companies, MetroNet delivers its services through a cutting-edge, **100% fiber optic network**. This fiber network allows us to provide a reliable, consistent connection giving you the fastest internet in your area.

Now you can enjoy the only 100% fiber optic connection in town.

- ▶ **FIBER INTERNET**  
Ultra-fast symmetrical internet speeds for buffer-free streaming.  
**100Mb/100Mb | 200Mb/200Mb | 500Mb/500Mb | 1Gb/1Gb**
- ▶ **FIBER TV**  
Watch your favorite networks on your TV, laptop, or mobile device. Enjoy the convenience of wireless set-top boxes and WholeHome DVR.
- ▶ **FIBER PHONE**  
Reliable phone with **1000 FREE domestic minutes** of long distance and 17 calling features including voicemail.

Special Offers for early sign up available now! Go to [MetroNetinc.com](http://MetroNetinc.com) and click "Order Now."

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