



FOR IMMEDIATE RELEASE
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FOR MORE INFORMATION:

Janet Wilwerding
Communications Manager
O: 515.727.7781
C: 515.414.0662
jwilwerding@cityofjohnston.com

City of Johnston Wins 'Leading the Way Award'

JOHNSTON, Iowa – The City of Johnston received the 'Leading the Way Award' on Monday, Jan. 3, 2022, during the City Council meeting. This award recognizes local governments for outstanding achievements in the delivery of services to residents.

The City of Johnston has used ETC Institute as a vendor to conduct the past four community surveys. This spring, the City will be conducting another survey, allowing City leaders to use the results during their strategic planning sessions. "Receiving this award is such an honor," said Communications Manager Janet Wilwerding. "Our City takes great pride in the services we offer our residents. Ranking within the top 10 percent of all cities says a lot about the top quality services we offer and the employees within each of those departments."

The City of Johnston rated in the top 10 percent of all cities that participated in the DirectionFinder® between August 2020 and August 2021 in the areas listed below.

- Wastewater/Sanitary sewer services
- Efforts by police to prevent crime
- The overall quality of police services
- Cleanliness of streets and public areas
- Curbside recycling services

The City of Johnston's combined score was 224, which was 60 points above the national average. The combined score that was needed was 210.

The results from the 2020 community survey can be found by visiting www.cityofjohnston.com/742/Community-Survey-Results.

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